oehl interiors

Limited Warranty Agreement

Oehl Interiors warrants ("Limited Warranty") its products only to the purchaser that first receives the Product, that the Product will be free from defects in workmanship and materials for a period ("Limited Warranty Period") of 2 calendar years after the confirmed date of delivery to the Purchaser's shipping point. This Limited Warranty does not apply to and expressly excludes coverage for anything related to or caused directly or indirectly by: normal wear and tear, tampering, misuse, accident, abuse, neglect, improper installation, misapplication (ie. selecting the wrong Product for the installation), alteration of any kind, disaster, defects due to repairs or modifications made by anyone other than Oehl Interiors or an authorised service representative of Oehl Interiors.

This Limited Warranty and all legal rights and obligations created between the Purchaser and Oehl Interiors by these terms and conditions as confirmed by an order confirmation are governed by the laws of British Columbia, Canada and in the event of any dispute the parties irrevocably agree that the courts of British Columbia will have exclusive jurisdiction over any such dispute and each party now irrevocably agrees to submit to and attorn to such jurisdiction regardless of any conflict of laws treaties or other rules to the contrary. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to this Agreement.

Oehl Interiors will not honor this agreement for resold Oehl Interiors products other than those provided by authorized resellers of Oehl Interiors.

To make a claim under this Limited Warranty Agreement, Purchaser must contact Oehl Interiors at <u>sales@oehlinteriors.com</u> to arrange a full technical inspection of the product by Oehl Interiors or an authorized service representative of Oehl Interiors. After a detailed inspection by Oehl Interiors a full report will be sent to the Purchaser outlining the nature of the problem. If Oehl Interiors deems the fault to be attributed to defective workmanship or materials repair or replacement will be authorized at no cost to the Purchaser. Oehl Interiors reserves the right for methods of correcting such defects. This Limited Warranty Agreement does not cover freight and labor costs attributable to making a claim if Oehl Interiors is deemed not a fault.

Oehl Interiors staff are not permitted to alter these terms.